

ATM Management free your mind with a simplified service

Managing an ATM network today is becoming increasingly complex in a ever more competing environment

Market context

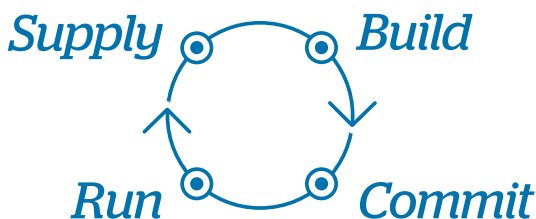
Clients expect **more services** at the ATM, mixing in-bank and online banking experience.

In parallel, **regulation** pressure creates an environment always more difficult to comply with.

Digitization is shaking the usual habits and forces banks to rethink their **branch strategy**.

Bank challenges

How to stay in the race, complying to regulations (e.g. **PCI-DSS**), delivering the expected services to clients, still keeping the costs under control? How to keep the appropriate knowledge to maintain and run ATM platforms based on old technologies and environments?



Worldline's ATM Management

Services for your clients

They are key to stay ahead of the competition. Whether physical such as cash or check deposit or electronic such as online banking, we can implement the services you want to offer to your clients.

Personalization

- Many options such as look and feel, applications implemented or working parameters
- Dynamic animation of the ATM screen
- Quick and easy from the global management platform, without traveling costs



Highlights

Site research

Our team provides a site research and evaluation service for you to select locations with significant number of people passing by.

Costs under control

ATM management is a complex and heterogeneous ecosystem of players, processes and equipment.

Over its 25 years of experience, Worldline has defined and implemented very efficient processes to manage the relationship with external players (equipment providers, site maintenance, cash carriers...).

Value Added Services

On top of the online banking traditional services, Worldline is able to offer other services such as DCC at ATM, Mobile phone top-up, E-wallet reload, Pay-a-Bill, Self-banking functions, Private withdrawal, One shot withdrawal, Personalized reports...

Overview of the solution

You only have one overall contract and relationship to manage instead of one with each of the numerous players of the ecosystem.

You can then rely on a powerful and flexible **monitoring system** that will be used to measure the Service Level Agreement achievements.

Your network will always be **compliant** to the latest compulsory regulatory changes of the market.

Our flexibility and experience will help you to design and implement **innovative services** you would like to deploy.

We are able to handle the **major ATM protocols** of the market.

You will be able to rely on an experienced team to support you on any question related to ATM management and make sure your ATM network works at its **maximum efficiency**.

Benefits

- Simplified ATM management through a single point of contact (e.g. suppliers management, cash management, site management,..)
- Trusted SLA relationship with Worldline
- Ensured regulation compliance (e.g. PCI-DSS)
- Attractive services portfolio
- Flexible selection of ATM providers
- Confidence in the service quality

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